

You should know how we handle YOUR data!



ChipsGalaxy holds all visitors' privacy in high regard and ensures utmost importance to it. We store and process user information, including any sensitive financial information stored in your interest (if any), on servers that are protected by physical as well as reasonable technological security measures and procedures.

ChipsGalaxy receives, stores and analyses the data available to us through the site during signup or from your profile to provide you with a smooth, efficient, and customized buying experience with us.

What information do we collect about you?

We collect information when you sign up or when you provide information in your profile page. This includes information including your personal or business details, shipping addresses, shipping accounts, bill-to addresses, and/or payment details. In addition, we collect device and technical information from you, and any other information you may submit when you use our website.

How will we use the information about you?

We use your information to smoothly and efficiently delivery any products or services you have requested for or signed up to. We also disclose sales data when deemed necessary to our suppliers and manufacturers for product demand, purchase trends analysis and other business transactions. This may include information disclosed to suppliers/manufacturers in support of product warranty, safety notifications and/or product support. We also share your data with our third-party service providers, to the extent necessary for them to provide their services, such as payment processors. Moreover, we use your information to maintain our website and tailor our products and services to your preferences to provide the best service possible. Lastly,

we use your information to market our products and services to you, and those of our supplier partners and agents.

This website uses Google AdWords & Facebook remarketing service to advertise on third party websites to previous visitors to our site. It could mean that we advertise to previous visitors who haven't completed a task on our site. This could be in the form of an advertisement on the Google search results page, a site in the Google Display Network, or somewhere on Facebook.

Who do we share your information with?

We share your data with our third-party service providers, to the extent necessary for them to provide their services, such as payment processors. We use these third parties' services solely to process or store your information for the purposes described in this policy. We also share your information with our supplier partners to ensure smooth execution and delivery. We also share your information, whenever necessary/permitted to our parent company – Supreme Components International for follow-up purposes.

Third-party vendors, including Google & Facebook, use cookies to serve ads based on someone's past visits to the ChipsGalaxy website. Any data collected in this regard will be used in accordance with our own privacy policy, as well as Google's & Facebook's privacy policies

How long do we keep hold of your information?

We retain your information for as long as it is necessary to fulfill the purpose of which it was collected, for the legal or business purposes of CG, or as required by applicable laws. We usually keep your customer data for 7 years to ensure that any contractual disputes can be addressed. For EU and Swiss residents, we will endeavour to delete your Customer Data within 30 days of a request for erasure or contact you if it will take longer.

Dispute Resolution

[Contact Us](#) about any additional information that you seek in relation to how we handle your data.

By continuing to use our services, you acknowledge and agree that you have read and understood this Privacy Policy.